ALCATEL onetouch®

Pixi4

6" 3G Android

8050X
8050D

Quick Start Guide

Thank you for buying the ALCATEL ONETOUCH 8050X/8050D. We hope you will enjoy your high-quality mobile communication experience.

For more information about how to use your phone, please visit www.alcatelonetouch.com to download the complete user manual. From the website, you can consult the FAQ, perform software upgrades, etc.

ALCATEL onetouch®

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This device meets applicable national SAR limits of 2.0 W/kg. SAR values can be found on page 30 of this user guide. When carrying the device or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 10 mm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not using it.

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

Your device

1.1 Appearance
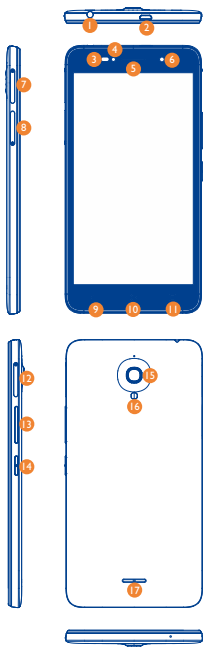
| Number	Function
1	Headset connector
2	Micro-USB connector/Battery charge port
3	Light/Proximity sensor
4	Front flash
5	Receiver
6	Front camera
7	SIM 1
8	SIM 2
9	Back key
10	Home key
11	Recents key
12	microSD card
13	Volume Up/Down
14	Power key
15	Rear camera
16	Rear flash
17	Speaker

8050D has SIM 1 and SIM 2. 8050X has only SIM 1.

1.2　Getting started

1.2.1　Set up

Inserting the SIM card

You must insert your SIM card to make phone calls. Power off your phone before inserting or removing the SIM card.
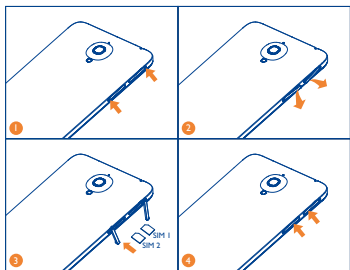
Hold the phone securely with the front facing down. Then press the spot on the cover of slot 1 for it to open. Gently move the cover to fully expose the slot. Insert SIM 1 with its chip facing up and close the cover with your thumb.
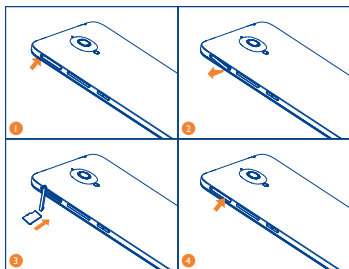
Use the same method to insert SIM 2 [1].

> When installing a Nano SIM card into its tray, make sure that it fits the tray. If it is hard to pull the tray with the SIM card out of its slot, go to the TCL after-sales service sites to get it out. Do not forcefully pull it out.
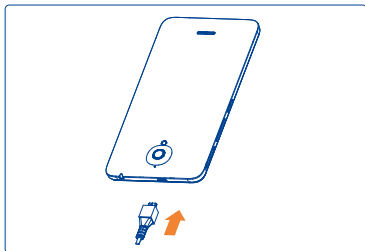
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[1]　8050D only.

Inserting the microSD card

Hold the phone securely with the front facing down. Then press the spot on the microSD slot for it to open. Gently move the cover to fully expose the slot. Insert the microSD with its chip facing up and close the cover with your thumb.

Charging the battery

Connect battery charger to your phone and plug into the socket. If the battery is very low, there will be no indication that power is being received until the charge is sufficient to show the charging status bar. To reduce power consumption and energy waste, once the battery is fully charged, disconnect your charger from the plug; switch off Wi-Fi, GPS, Bluetooth or background-running apps when not in use; reduce the backlight time, etc.

1.2.2   Power on your phone

Hold down the **Power** key until the phone powers on. It will take a few seconds before the screen lights up.

<u>Set up your phone for the first time</u>

The first time you power on the phone, you should set the following options: Language, Google account, etc.

Even if no SIM card is installed, your phone will still power on and you will be able to connect to a Wi-Fi network, sign in to your Google account and use some of the phone's features.

1.2.3   Power off your phone

Hold down the **Power** key from the Home screen until the phone options appear, select **Power off**.

1.3   Home screen

You can move all of the items (apps, shortcuts, folders and widgets) you use most frequently to your Home screen for quick access. Touch the Home key to switch to the Home screen.
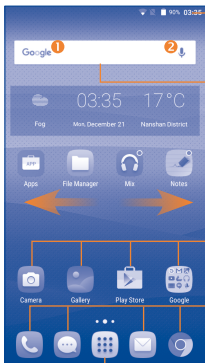
Status bar
- Status/Notification indicators
- Touch and drag down to open the notification panel.

Search bar
- Touch ❶ for text search.
- Touch ❷ for voice search.

Touch an icon to open an app, folder, etc.

Favourite tray apps
- Touch to enter the app.
- Long press to move or change apps.

Touch to enter the app list.

The Home screen is provided in an extended format to allow more space for adding apps, shortcuts, etc. Slide the Home screen left and right to get a complete view.

1.3.1 Status bar

Touch and drag down the Status bar to open the Quick settings panel or Notification panel. Touch and drag up to close it.

Notification panel

When there are notifications, touch and drag down the Status bar to open the Notification panel and read the detailed information.
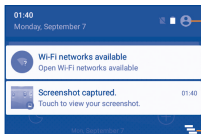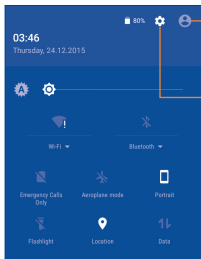

Touch to switch to the Quick settings panel

Touch to clear all event–based notifications (other ongoing notifications will remain)

Quick settings panel

You can enable or disable functions or change modes by touching the icons on the Quick settings panel.

Touch to add a new contact

Touch to access Settings, where you can set more items

1.3.2 Lock/Unlock your screen

To protect your phone and privacy, you can lock the phone screen by creating a variety of patterns, PIN or password etc.

1.3.3 Personalise your Home screen

Add

You can long press a folder, an app, or a widget to activate the Move mode and drag the item to any Home screen you prefer.

Reposition

Long press the item to be repositioned to activate the Move mode, drag the item to the desired position and then release. You can move items both on the Home screen and the Favourite tray. Hold the icon on the left or right edge of the screen to drag the item to another Home screen.

Remove

Long press the item to be removed to activate the Move mode, drag the item up to the top of the Remove icon, and release after the item turns red.

Create folders

To improve the organisation of items (shortcuts or apps) on the Home screen, you can add them to a folder by stacking one item on top of another. To rename a folder, open it and touch the folder's title bar to input the new name.

Wallpaper customising

Touch Settings on the apps screen and then touch **Display > Wallpaper** to customise wallpaper.

1.3.4 Volume adjustment

You can set the ringer, media and phone ringtone volumes to your preference by pressing the Volume Up/Down key, or touching **Settings > Sound & notification** to set the volume.

2 Text input

2.1 Using Onscreen Keyboard

Onscreen Keyboard settings

Touch **Settings > Language & input** and touch the keyboard you want to set up. A series of settings will become available for your selection.

Adjust the Onscreen Keyboard orientation

Turn the phone sideways or upright to adjust the Onscreen Keyboard orientation. You can adjust it by changing the settings (Touch **Auto-rotate** in the Quick settings panel.)

2.1.1 Android keyboard

Touch to switch "abc/Abc" mode;
Long press to switch "abc/ABC" mode.
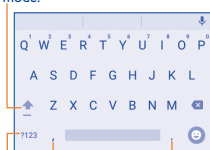
Touch to input comma; long press to show input options.

Long press to select symbols.

Touch to switch between numeric and alphabetic keyboards.

2.1.2 SwiftKey keyboard

Slide through letters to input

Touch to delete inputs

Touch to insert a space or a prediction as preferred

Long press for voice input

Touch to enter numbers and symbols, etc.
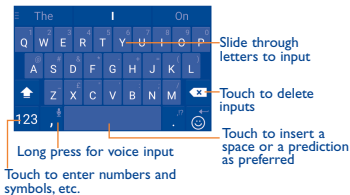
2.2 Text editing

You can edit the text you have entered.

• Long press or double touch within the text you would like to edit.

• Drag the sliders to change the highlighted selection.

• The following options will show: **Select all** , **Cut** , **Copy** and **Paste** .

• Touch the ← icon to go back without any action.

3 Phone call

3.1 Placing a call

You can easily place a call using the **Call** app. Touch ⊞ from the Home screen and select **Call**.

3.1.1 Main screen

Select a contact from **CONTACTS** or **RECENTS** by sliding or touching tabs, then choose your target SIM card[1] to make the call.

Touch to view contact details.

Touch to call this contact.

Slide to access **RECENTS** and **CONTACTS**.

Touch to display the dial pad.

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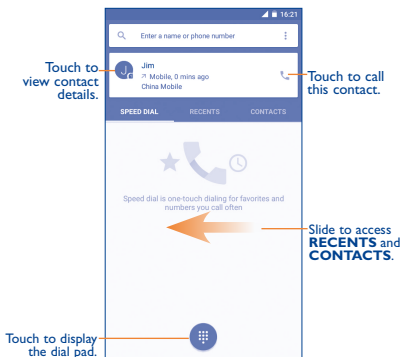
[1] 8050D supports two SIM cards. 8050X supports only one SIM card.

3.1.2 Dial pad

Enter the desired number from the dial pad and touch 📞 to place the call.

The number you entered can be saved to **Contacts** by touching 👤 and then touching **Create new contact**.

If you make a mistake, you can delete the incorrect digits by touching ⌫.

Touch 📞 to hang up a call.

Display the suggested numbers.

Long press to access voicemail.
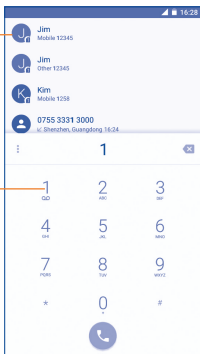
3.2   Answering or rejecting a call
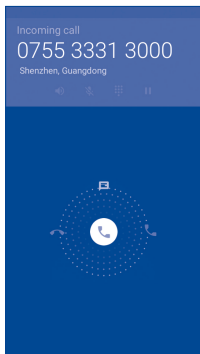
When you receive a call:

- Slide the icon to the right to answer;
- Slide the icon to the left to reject;
- Slide the icon upwards to reject the call by sending a preset message.

To mute the ringtone volume of an incoming call, press the Volume Up/Down key or turn the phone over (**Settings > Gestures > Turn over to mute**).

3.3   Consulting your call history

You can access your call history by touching the **RECENTS** tab from the **Call** screen to view missed calls, outgoing calls, and incoming calls.

4 Contacts

You can view and create contacts on your phone and synchronise these with your Gmail contacts or other apps on the web or on your phone.

4.1 Adding a contact

Touch ⊞ on the Home screen, then touch the ⊞ icon in the contacts list to create a new contact.

4.2 Synchronising contacts in multiple accounts

Contacts, data or other information can be synchronised from multiple accounts, depending on the apps installed on your phone.

5 Messaging

You can create, edit and receive SMS and MMS messages with this phone.

To access this feature, touch the Application tab from the Home screen, then select **Messaging**.

To check messages stored in your SIM card, touch the ⋮ icon from the Messaging screen, then touch **Settings > Text message (SMS) > Manage SIM card messages**.

5.1 Write message

On the message list screen, touch the new message icon ✉ to write text/multimedia messages.

Touch to create a
new message.

Touch to view the whole message thread.
Long press to activate Delete mode.

Sending a text message

Enter the mobile phone number of the recipient or touch 👤 to select a contact and touch the **Type text message** field to enter text. When you finish, touch ➤ to send the text message.

> An SMS message of more than 160 characters will be charged as several SMS messages. Specific letters (accent) will also increase the size of the message. This may cause multiple SMS messages to be sent.

Sending a multimedia message

MMS enables you to send video clips, images, photos, animations, slides, and sounds to other compatible phones and email addresses.

An SMS message will be converted to an MMS message automatically when media files (image, video, audio, slides, etc.) are attached or Subject or email addresses added.

6 Email

In addition to your Gmail account, you can also set up external POP3 , IMAP, and EXCHANGE email accounts on your device.

On the Home screen, touch ⬛ > **Email** to access this function.

An email wizard will guide you through the steps to set up an email account.

- Enter the email address and password of the account you want to set up.

- Touch **NEXT.** If the account you entered is not provided by your service provider in the device, you will be prompted to go to the email account settings screen to enter settings manually. You can also touch **MANUAL SETUP** to enter the incoming and outgoing settings for the email account you are setting up.

To create and send emails

Touch the 🖊 icon on the Inbox screen.

- Enter recipient(s) email address(es) in the **To** field.

- If necessary, touch ⠿ > **Add Cc/Bcc** to add a copy or a blind copy to the message.

- Type the subject and the content of the message.

- Touch ⠿ > **Attach file** to add an attachment.

- Finally, touch ▷ to send.

- If you do not want to send the email right away, you can touch ⠿ > **Save draft** to save a copy.

7 Getting connected

To connect to the Internet with this phone, you can use GPRS/EDGE/3G networks or Wi-Fi, whichever is most convenient.

7.1 Connecting to the Internet

7.1.1 GPRS/EDGE/3G

The first time you turn on your phone with your SIM card inserted, it will automatically configure your network service: GPRS, EDGE, 3G.

To check the network connection you are using, touch **Settings > More > Mobile networks,** and touch **Access Point Names** or **Network operators**.

7.1.2 Wi-Fi

Using Wi-Fi, you can connect to the Internet when your phone is within range of a wireless network. Wi-Fi can be used on your phone even without a SIM card inserted.

To turn Wi-Fi on and connect to a wireless network

- Touch **Settings > Wi-Fi**.
- Touch the switch to turn on/off Wi-Fi.
- The detailed information of detected Wi-Fi networks is displayed in the Wi-Fi networks section.
- Touch a Wi-Fi network to connect. If the network you selected is secured, you are required to enter a password or other credentials (you can contact the network operator for details). When you finish, touch **CONNECT**.

7.2 Connecting to a computer

After connecting your phone to a computer by USB, you can transfer files between your phone and the computer.

Files copied to your phone are not available until the USB data cable is disconnected from the PC completely. Use a USB 2.0 version or higher to connect them.

7.3 Sharing your phone's mobile data connection

You can share your phone's mobile data connection with a single computer via USB cable (USB tethering) or with up to eight devices at once by turning your phone into a portable Wi-Fi hotspot.

To turn on USB tethering or Wi-Fi hotspot

• Touch **Settings > More > Tethering & portable hotspot**.
• Touch the switch of **USB tethering** or **Wi-Fi hotspot** to activate this function.

These functions may incur additional network charges from your network operator. Extra fees may also be charged in roaming areas.

8 Settings

8.1　Device

8.1.1　Gestures

Touch **Settings** > **Gestures** to activate gestures as preferred.

One-handed mode

To use this mode, go to **Settings > Gestures > One-handed mode** and mark the checkbox.

Touch the Back or Recents key for 3 seconds to shrink the screen to a smaller size. When you touch the blank area, the screen will restore to its original size.
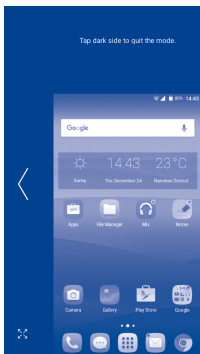
8.1.2 Display

Touch **Settings** > **Display** to view the following:

- **Wallpaper** Set your wallpaper.
- **Brightness level** Adjust your screen to a comfortable brightness.
- **Adaptive brightness** Optimise brightness level for available light.
- **Sleep** Set a time before the Screensaver begins.
- **Daydream** Select an animation effect to display while in standby status.
- **Font size** Select a suitable font size for your phone.
- **When device is rotated** Set the device to rotate the contents of the screen or to stay in current orientation when it is rotated.

8.1.3 Lock screen

You can perform lock screen settings, such as enabling the Func feature, setting a screen lock, filling in owner info, etc.

8.1.4 Sound & notification

You can set the **Volume** with the Volume Up/Down keys or by touching **Settings** > **Sound & notification**. You can also set the **Default notification ringtone**, **Power on ringtone**, and **Power off ringtone** as preferred.

8.1.5 Flip cover

Touch **Settings** > **Flip cover** to activate the Flip cover function.

8.1.6 Storage

Touch **Settings** > **Storage** to view usage status regarding your internal storage and SD card.

8.1.7 Battery

Touch **Settings** > **Battery** to check the battery power and its service status.

8.1.8 Apps

Touch **Setting > Apps** to check the App status.

8.2 Personal

8.2.1 Location

You can use GPS, Wi-Fi, or mobile network to determine your location.

8.2.2 Security

Touch to set security settings.

8.2.3 Accounts

Touch to add an email or social network account and manage account settings, such as sync frequency and notifications.

8.2.4 Language & input

Touch **Settings** > **Language & input** to view or set system language and input methods.

- **Language**   Set the system language.
- **Current Keyboard**   Check all of the input methods installed in the phone and select one.

8.2.5 Backup & reset

You can back up settings and other data associated with one or more of your Google accounts. If you need to replace or factory reset your device, you can restore your data for any accounts that were previously backed up.

Touch **Settings** > **Backup & reset**.

Tips: Make sure that all important data has been backed up before you run factory data reset, as this function will erase all user installed apps and data. Ensure that the remaining battery power is over 50%.

8.3   System

8.3.1   Date & time

Touch **Settings** > **Date & time** to set date, time, and format.

Note: When the Automatic option is deactivated, you can manually set the date and time.

8.3.2   Scheduled power on & off

Set your phone to power it on/off in a scheduled manner.

8.3.3   Accessibility

Get access to auxiliary functions of your device.

8.3.4   Printing

Turn on to use the Cloud Print function.

8.3.5   Regulatory & safety

Touch to view Regulatory & Safety information, such as Product model, Manufacturer name, etc.

8.3.6   About phone

Touch **Settings** > **About phone** to check legal information, phone status and software version, etc.

System updates (FOTA upgrade)

Using the FOTA Upgrade tool, you can update your phone's software.

To access **System updates**, touch **Settings > About phone > System updates**. If you have chosen manual check, touch the 🔄 button to check for updates. If you have chosen auto-check, when the system discovers the new version, a dialogue will pop up for you to choose Download or Ignore, the notification also will show in the status bar.

You should turn on data connection before checking for updates. Settings for auto-check frequency is also available once you restart the phone.

Safety and use

We recommend that you read this chapter carefully before using your phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

• TRAFFIC SAFETY:

Given that studies show that using a mobile phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their mobile when the vehicle is not parked.

When driving, do not use your phone and headphone to listen to music or the radio. Using a headphone can be dangerous and forbidden in some areas.

When switched on, your phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- do not place your phone on top of the dashboard or within an airbag deployment area,
- check with your car dealer or the car manufacturer to make sure that the dashboard is adequately shielded from mobile phone RF energy.

• CONDITIONS OF USE:

You are advised to switch off the telephone from time to time to optimise its performance.

Switch the phone off before boarding an aircraft.

Switch the phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, mobile telephones can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch the phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, petrol station, or chemical plant, or in any potentially explosive atmosphere.

When the phone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump, etc. In particular when using the phone, you should hold it against the ear on the opposite side to the device, if any.

To avoid hearing impairment, pick up the call before holding your phone to your ear. Also move the handset away from your ear while using the "hands-free" mode because the amplified volume might cause hearing damage.

Do not let children use the phone and/or play with the telephone and accessories without supervision.

When replacing the cover please note that your phone may contain substances that could create an allergic reaction.

Always handle your phone with care and keep it in a clean and dust-free place.

Do not allow your phone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc.). The manufacturer's recommended operating temperature range is -10°C to +45°C.

At over 45°C the legibility of the phone's display may be impaired, though this is temporary and not serious.

Emergency call numbers may not be reachable on all mobile networks. You should never rely only on your phone for emergency calls.

Do not open, dismantle or attempt to repair your mobile phone yourself.

Do not drop, throw or bend your mobile phone.

Do not use the phone if the glass made screen, is damaged, cracked or broken to avoid any injury.

Do not paint it.

Use only batteries, battery chargers, and accessories which are recommended by TCL Communication Ltd. and its affiliates and are compatible with your phone model. TCL Communication Ltd. and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Remember to make back-up copies or keep a written record of all important information stored in your phone.

Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your phone or enabling a flashing-lights feature on your phone.

Parents should monitor their children's use of video games or other features that incorporate flashing lights on the phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:

- Do not play or use a flashing-lights feature if you are tired or need sleep.

- Take a minimum of a 15-minute break hourly.
- Play in a room in which all lights are on.
- Play at the farthest distance possible from the screen.
- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.
- If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.

When you play games on your phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow the instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other musculoskeletal disorders.

PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

• **PRIVACY:**

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your mobile phone regarding taking photographs and recording sounds with your mobile telephone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and duplicate or distribute them, as this may be considered to be an invasion of privacy. It is the user's sole responsibility to ensure that prior authorisation be obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your mobile phone (including the operator) disclaim any liability which may result from the improper use of the mobile phone.

• **BATTERY:**

Please note your telephone is a unibody device, the back cover and battery are not removable. Observe the following precautions for battery use:
- Do not attempt to open the back cover and replace the inner rechargeable Li-polymer battery. Please contact the dealer to replace it.
- Do not attempt to eject, replace and open battery.
- Do not punctuate the back cover of your device.
- Do not burn or dispose of your device in household rubbish or store it at temperature above 50°C.

- Dispose of used batteries according to the instructions. Risk of explosion if battery replaced by an incorrect type.

This symbol on your telephone, the battery and the accessories means that these products must be taken to collection points at the end of their life:
- Municipal waste disposal centres with specific bins for these types of equipment
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

In European Union countries:
These collection points are accessible free of charge.
All products with this sign must be brought to these collection points.

In non-European Union jurisdictions:
Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

• **CHARGERS**

Mains powered chargers will operate within the temperature range of: 0°C to 40°C.

The chargers designed for your mobile phone meet with the standard for safety of information technology equipment and office equipment use. They are also compliant to the ecodesign directive 2009/125/EC. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

The adapter shall be installed near the equipment and shall be easily accessible.

• **RADIO WAVES:**

Proof of compliance with international standards (ICNIRP) or with European Directive 1999/5/EC (R&TTE) is required of all mobile phone models before they can be put on the market. The protection of the health and safety for the user and any other person is an essential requirement of these standards or this directive.

THIS DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) recommended by international guidelines. The guidelines were developed by an independent scientific organisation (ICNIRP) and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg.

Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the ICNIRP guidelines for this device model are:

8050X:

Maximum SAR for this model and conditions under which it was recorded.		
Head SAR	2.4G Wi-Fi	0.329W/kg
Body-worn SAR	GSM 900	0.522W/kg

8050D:

Maximum SAR for this model and conditions under which it was recorded.		
Head SAR	2.4G Wi-Fi	0.329W/kg
Body-worn SAR	GSM 900	0.522W/kg

During use, the actual SAR values for this device are usually well below the values stated above. This is because, for purposes of system efficiency and to minimise interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value.

Body-worn SAR testing has been carried out at a separation distance of 10 mm. To meet RF exposure guidelines during body-worn operation, the device should be positioned at least this distance away from the body.

If you are not using an approved accessory ensure that whatever product is used is free of any metal and that it positions the phone the indicated distance away from the body.

Organisations such as the World Health Organisation and the US Food and Drug Administration have stated that if people are concerned and want to reduce their exposure they could use a hands-free device to keep the phone away from the head and body during phone calls, or reduce the amount of time spent on the phone. For more information you can go to www.alcatelonetouch.com Additional information about electromagnetic fields and public health are available on the following site: http://www.who.int/peh-emf.

Your telephone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.

As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with headset or USB data cable. If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the phone at least 10 mm away from the body.

Please note by using the device some of your personal data may be shared with the main device. It is under your own responsibility to protect your own personal data, not to share with it with any unauthorised devices or third party devices connected to yours. For products with Wi-Fi features, only connect to trusted Wi-Fi networks. Also when using your product as a hotspot (where available), use network security. These precautions will help prevent unauthorised access to your device. Your product can store personal information in various locations including a SIM card, memory card, and built-in memory. Be sure to remove or clear all personal information before you recycle, return, or give away your product. Choose your apps and updates carefully, and install from trusted sources only. Some apps can impact your product's performance and/or have access to private information including account details, call data, location details and network resources.

Note that any data shared with TCL Communication Ltd. is stored in accordance with applicable data protection legislation. For these purposes TCL Communication Ltd. implements and maintains appropriate technical and organisational measures to protect all personal data, for example against unauthorised or unlawful processing and accidental loss or destruction of or damage to such personal data whereby the measures shall provide a level of security that is appropriate having regard to

(i) the technical possibilities available,

(ii) the costs for implementing the measures,

(iii) the risks involved with the processing of the personal data, and

(iv) the sensitivity of the personal data processed.

You can access, review and edit your personal information at any time by logging into your user account, visiting your user profile or by contacting us directly. Should you require us to edit or delete your personal data, we may ask you to provide us with evidence of your identity before we can act on your request.

• LICENCES

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ALCATEL ONETOUCH
PIXI 4 6" 3G Android
(Bluetooth Declaration ID D027868)

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You have purchased a product which uses the open source (http://opensource.org/) programs mtd, msdosfs, netfilter/iptables and initrd in object code and other open source programs licensed under the GNU General Public License and Apache License.

We will provide you with a complete copy of the corresponding source codes upon request within a period of three years from the distribution of the product by TCL.

You may download the source codes from http://sourceforge.net/ projects/alcatel/files/. The provision of the source code is free of charge from internet.

[1]   May not be available in all countries.

General information

- **Internet address:** www.alcatelonetouch.com
- **Hot Line Number:** see "TCL Communication Services" leaflet or go to our website.
- **Address:** Room 1910-12A, Tower 3, China HK City, 33 Canton Road, Tsimshatsui, Kowloon, Hong Kong
- **Electronic labeling (Elabel) path:** Touch **Settings/ Regulatory & Safety** or input "*#07#", you can find more information about labeling. [1]

On our website, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by e-mail to ask any questions you may have.

An electronic version of this user guide is available in English and other languages according to availability on our server:

www.alcatelonetouch.com

Your telephone is a transceiver that operates on GSM in quad-band (850/900/1800/1900MHz) and UMTS in dual-band (900/2100MHz).

$C \epsilon 0560$

This equipment is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. The entire copy of the Declaration of Conformity for your telephone can be obtained through our website: www.alcatelonetouch.com.

Protection against theft [2]

Your telephone is identified by an IMEI (phone serial number) shown on the packaging label and in the phone's memory. We recommend that you note the number the first time you use your telephone by entering * # 0 6 # and keep it in a safe place. It may be requested by the police or your operator if your telephone is stolen. This number allows your mobile telephone to be blocked preventing a third person from using it, even with a different SIM card.

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[1] It depends on countries.

[2] Contact your network operator to check service availability.

Disclaimer

There may be certain differences between the user manual description and the phone's operation, depending on the software release of your telephone or specific operator services.

TCL Communication Ltd. shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively.

This handset may contain materials, including applications and software in executable or source code form, which is submitted by third parties for inclusion in this handset ("Third Party Materials"). All third party materials in this handset are provided "as is", without warranty of any kind, whether express or implied, including the implied warranties of merchantability, fitness for a particular purpose or use/third party application, interoperability with other materials or applications of the purchaser and non-infringement of copyright. The purchaser undertakes that TCL Communication Ltd. has complied with all quality obligations incumbent upon it as a manufacturer of mobile devices and handsets in complying with Intellectual Property rights. TCL Communication Ltd. will at no stage be responsible for the inability or failure of the Third Party Materials to operate on this handset or in interaction with any other devices of the purchaser. To the maximum extent permitted by law, TCL Communication Ltd. disclaims all liability for any claims, demands, suits or actions, and more specifically – but not limited to – tort law actions, under any theory of liability, arising out of the use, by whatever means, or attempts to use, such Third Party Materials. Moreover, the present Third Party Materials, which are provided free of charge by TCL Communication Ltd., may be subject to paid updates and upgrades in the future; TCL Communication Ltd. waives any responsibility regarding such additional costs, which shall be borne exclusively by the purchaser. The availability of the applications may vary depending on the countries and the operators where the handset is used; in no event shall the list of possible applications and software provided with the handsets be considered as an undertaking from TCL Communication Ltd.; it shall remain merely as information for the purchaser. Therefore, TCL Communication Ltd. shall not be held responsible for the lack of availability of one or more applications wished for by the purchaser, as its availability depends on the country and the operator of the purchaser. TCL Communication Ltd. reserves the right at any time to add or remove Third Party Materials from its handsets without prior notice; in no event shall TCL Communication Ltd. be held responsible by the purchaser for any consequences that such removal may have on the purchaser regarding the use or attempt to use such applications and Third Party Materials.

Warranty

Your device is warranted against any defect or malfunctioning which may occur in conditions of normal use during the warranty period of twelve (12) months (1) from the date of purchase as shown on your original invoice.

Batteries (2) and accessories sold with your device are also warranted against any defect which may occur during the first six (6) months (1) from the date of purchase as shown on your original invoice.

In case of any defect of your device which prevents you from normal use thereof, you must immediately inform your vendor and present your device with your proof of purchase.

(1) The warranty period may vary depending on your country.

(2) The life of a rechargeable mobile device battery in terms of conversation time standby time, and total service life, will depend on the conditions of use and network configuration. Batteries being considered expendable supplies, the specifications state that you should obtain optimal performance for your device during the first six months after purchase and for approximately 200 more recharges.

If the defect is confirmed, your device or part thereof will be either replaced or repaired, as appropriate. Repaired device and accessories are entitled to a one (1) month warranty for the same defect. Repair or replacement may be carried out using reconditioned components offering equivalent functionality.

This warranty covers the cost of parts and labor but excludes any other costs.

This warranty shall not apply to defects to your device and/or accessory due to (without any limitation):

1) Non-compliance with the instructions for use or installation, or with technical and safety standards applicable in the geographical area where your device is used;

2) Connection to any equipment not supplied or not recommended by TCL Communication Ltd.;

3) Modification or repair performed by individuals not authorised by TCL Communication Ltd. or its affiliates or your vendor;

4) Modification, adjustment or alteration of software or hardware performed by individuals not authorised by TCL Communication Ltd. ;

5) Inclement weather, lightning, fire, humidity, infiltration of liquids or foods, chemical products, download of files, crash, high voltage, corrosion, oxidation…

Your device will not be repaired in case labels or serial numbers (IMEI/SN) have been removed or altered.

There are no express warranties, whether written, oral or implied, other than this printed limited warranty or the mandatory warranty provided by your country or jurisdiction.

In no event shall TCL Communication Ltd. or any of its affiliates be liable for indirect, incidental or consequential damages of any nature whatsoever, including but not limited commercial or financial loss or damage, loss of data or loss of image to the full extent those damages can be disclaimed by law.

Some countries/states do not allow the exclusion or limitation of indirect, incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

Troubleshooting

Before contacting the service centre, you are advised to follow the instructions below:

- You are advised to fully charge (<img>) the battery for optimal operation.
- Avoid storing large amounts of data in your phone as this may affect its performance.
- Use **Factory data reset** and the upgrade tool to perform phone formatting or software upgrading (to reset factory data, hold down the **Power** key and the **Volume up** key at the same time). ALL User phone data: contacts, photos, messages, files, and downloaded applications will be permanently lost. It is strongly advised to fully back up the phone data and profile via Smart Suite before doing formatting or upgrading.

and carry out the following checks:

My phone cannot be switched on or is frozen

- When the phone cannot be switched on, charge for at least 20 minutes to ensure the minimum battery power needed, then try to switch on again.
- When the phone falls into a loop during power on-off animation and the user interface cannot be accessed, press and hold the Volume down key to enter Safe Mode. This eliminates any abnormal OS booting issues caused by 3rd party APKs.
- If neither method is effective, please reset the phone using the Power key and the Volume up key, (holding both together).

My phone has not responded for several minutes

- Restart your phone by pressing and holding the **Power** key for more than 10s.

My phone turns off by itself

- Check that your screen is locked when you are not using your phone, and make sure the **Power** key is not mis-contacted due to unlocked screen.
- Check the battery charge level.

My phone cannot charge properly
• Make sure you are using the ALCATEL ONETOUCH charger included in the box.
• Make sure that your battery is not completely discharged; if the battery power is empty for a long time, it may take around 20 minutes to display the battery charger indicator on the screen.
• Make sure charging is carried out under normal conditions (0°C to +40°C).
• When abroad, check that the voltage input is compatible.

My phone cannot connect to a network or "No service" is displayed
• Try connecting in another location.
• Verify the network coverage with your operator.
• Check with your operator that your SIM card is valid.
• Try selecting the available network(s) manually.
• Try connecting at a later time if the network is overloaded.

My phone cannot connect to the Internet
• Check that the IMEI number (press *#06#) is the same as the one printed on your warranty card or box.
• Make sure that the internet access service of your SIM card is available.
• Check your phone's Internet connecting settings.
• Make sure you are in a place with network coverage.
• Try connecting at a later time or another location.

Invalid SIM card
• Make sure the SIM card has been correctly inserted (see "**Inserting the SIM card**").
• Make sure the chip on your SIM card is not damaged or scratched.
• Make sure the service of your SIM card is available.

Unable to make outgoing calls
• Make sure you have dialed a valid number and have touched 📞.
• For international calls, check the country and area codes.
• Make sure your phone is connected to a network, and the network is not overloaded or unavailable.
• Check your subscription status with your operator (credit, SIM card valid, etc.).
• Make sure you have not barred outgoing calls.
• Make sure that your phone is not in flight mode.

Unable to receive incoming calls
- Make sure your phone is switched on and connected to a network (check for overloaded or unavailable network).
- Check your subscription status with your operator (credit, SIM card valid, etc.).
- Make sure you have not forwarded incoming calls.
- Make sure that you have not barred certain calls.
- Make sure that your phone is not in flight mode.

The caller's name/number does not appear when a call is received
- Check that you have subscribed to this service with your operator.
- Your caller has concealed his/her name or number.

I cannot find my contacts
- Make sure your SIM card is not broken.
- Make sure your SIM card is inserted properly.
- Import all contacts stored in SIM card to phone.

The sound quality of the calls is poor
- You can adjust the volume during a call by pressing the **Volume Up/Down** key.
- Check the network strength ▲.
- Make sure that the receiver, connector or speaker on your phone is clean.

I am unable to use the features described in the manual
- Check with your operator to make sure that your subscription includes this service.
- Make sure this feature does not require an ALCATEL ONETOUCH accessory.

When I select a number from my contacts, the number cannot be dialed
- Make sure that you have correctly recorded the number in your file.
- Make sure that you have selected the country prefix when calling a foreign country.

I am unable to add a contact in my contacts
- Make sure that your SIM card contacts are not full; delete some files or save the files in the phone contacts (i.e. your professional or personal directories).

My callers are unable to leave messages on my voicemail
• Contact your network operator to check service availability.

I cannot access my voicemail
• Make sure your operator's voicemail number is correctly entered in "Voicemail number".
• Try later if the network is busy.

I am unable to send and receive MMS
• Check your phone memory availability as it might be full.
• Contact your network operator to check service availability and check MMS parameters.
• Verify the server centre number or your MMS profile with your operator.
• The server centre may be busy, try again later.

SIM card PIN locked
• Contact your network operator to obtain the PUK code (Personal Unblocking Key).

I am unable to connect my phone to my computer
• Install Smart Suite.
• Check that your USB driver is installed properly.
• Open the Notification panel to check if the Smart Suite Agent has activated.
• Check that your computer meets the requirements for Smart Suite Installation.
• Make sure that you're using the cable included in the box.

I am unable to download new files
• Make sure there is sufficient phone memory for your download.
• Check your subscription status with your operator.

The phone cannot be detected by others via Bluetooth
• Make sure that Bluetooth is turned on and your phone is visible to other users .
• Make sure that the two phones are within Bluetooth's detection range.

How to make your battery last longer

• Make sure you follow the complete charge time (minimum 3 hours).
• After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication.
• Adjust the brightness of screen as appropriate.
• Extend the email auto-check interval for as long as possible.
• Update news and weather information on manual demand, or increase their auto-check interval.
• Exit background-running applications if they are not being used for a long time.
• Deactivate Bluetooth, Wi-Fi, or GPS when not in use.

The phone will become warm following prolonged calls, game playing, internet surfing or running other complex applications.

• This heating is a normal consequence of the CPU handling excessive data. Ending above actions will make your phone return to normal temperatures.